

Management and Leadership Development

Management Essentials Series for People Managers

- Transitioning to Manager **
- Communicating as a Manager **
- Delegating, Goal-Setting, and Engagement **
- Giving Feedback and Having Difficult Conversations **

Coaching for Results

Managing Remote Teams

Strengths-Based Leadership

Strengths-Based Teams

The SLII Experience™: Developing Leaders

Thriving Through Change **New**

Business Skills

Be a Trusted Advisor for Customer-Facing Professionals Series

- Customer Centric Mindset
 - Understand Working Styles
 - Effective Communication
 - Handle Upset Customers and Problems
- Cross-Functional Collaboration and Influence
- Interviewing and Hiring the Best Talent
- Making Virtual Meetings Matter
- Managing Time and Multiple Priorities
- Negotiation Skills
- Strategic Thinking
- Stress Management
- Working on a Virtual Team

Team Communication Skills

Effective Team Communication

Interpersonal Communication Skills

Assertive Communication

Building Professional Networks and Influence

Communicating Across Cultures

Dealing with Yourself and Others in Difficult Situations

Effective Communication

Emotional Intelligence at Work

Know Your Communication Style and Impact **New**

Managing Bias through Messaging and Inclusion **New**

Practicing Difficult Conversations **New**

Skillful Communication

Storytelling in Business **New**

Strengths-Based Development for Individuals

Winning by Influencing

Presentation Skills

Presentation Skills Virtual Series

- Get to the Point
 - Strengthen Your Personal Presence
 - Adapting to Diverse Listeners
 - Mastering the Dynamics of Interactions
- Preparing Content for Powerful Presentations
- Presenting to Executives and Customers
- Technical Presentation Skills

Project Management

Project Management Essentials

Problem Solving and Decision Making

Writing Skills

Clear Business and Email Writing

Clear Technical Writing

Customer Service Excellence in Email

** These courses can be taken separately, or as a four-part management development series.